Infinedi Web Site Legend

A list of the Infinedi web site icons and what they are for.

QUICK ACTION BAR ICONS

203 Accepted — Claims accepted by Infinedi waiting to be received by the payer.

4 Pending — Claims stopped by Infinedi needing corrections not sent to the payer.

3 Failed — Claims rejected by the payer's front end EDI departments in a pending status

0 Reports — Batch level reports in pending status.

45 New ERAs — New or pending status ERAs.

Please note: All of the notifications in the quick action bar are for the last seven days.

DASHBOARD ICONS

Electronic Claim Processing — All claims for the past 30 days.

Input File Processing — This is the original file sent from your software. This will also display separate input files for edited claims online.

ERA — Takes you to the last 30 days of pending status ERAs.

User Management — Create new users, change passwords, update email linked to users, add or remove access and updated all user information. Available to admins only.

Payer Reports — Takes you to the last 30 days of pending payer reports.

Infinedi Invoice — View and pay Infinedi invoice.

News — News from Infinedi.

Payer Search — Search for Payer IDs.

Downloads — Downloadable documents from Infinedi.

Order Claim Forms — Order claim forms.

Please note: you must double click the dashboard icons to be directed to the linking page.

For additional assistance please contact our client support department at 800-688-8087.

DASHBOARD MENU BAR ICONS

Takes you to your dashboard of the web site.

Takes you to your claims processing page.

23 — Secure messaging to and from Infinedi. PHI is allowed

5 — Alerts from Infinedi

Training videos about the web site.

CLAIMS PROCESSING ICONS

PRO — Professional claim

INST — Institutional claim

E — Claim sent to payer electronically

P — Claim sent to payer on paper. Infinedi will print and mail your claim to the payer.

999 — Initial acknowledgment from the payer confirming receipt of file.

277 — Indicates the payer's claim status report. Green means it was accepted, red means it was rejected.

Claim is in view only status and not eligible for editing.

E — Claim was corrected on Infinedi's website.

E — Claim was corrected or sent from software.

View the previous claim history.

Edit a claim. Only requires a single mouse click.

Ability to notate a claim or input file.

Upload your workers comp claims. Enrollment with Infinedi is required.

Indicates edits have been saved to a claim and it is able to be resubmitted.

Allows you to make an inquiry at the claim and input file levels about the specific file to an Infinedi representative.

Indicates if your claim was sent to a primary or secondary payer by displaying a 1 or 2.

Infinedi